



TO PLACE YOUR ORDER, CALL TOLL FREE

1 (800) 678-8697

19180 144th Ave NE
Woodinville, WA 98072
(425) 482-2836
FAX (425) 482-2842
www.playvisions.com
sales@playvisions.com

TERMS & CONDITIONS

ORDERING & MINIMUMS

- All orders subject to acceptance by Play Visions, Woodinville, WA.
- All purchase orders must be signed by an authorized buyer.
- Minimum order —
 - Opening: \$100 per shipping destination.
 - Reorder: \$100 per shipping destination.
 Less than minimum orders are subject to a \$10.00 service charge.
- Play Visions, Inc. requires a completed and signed credit application on file for all accounts, regardless of payment terms. Continuation of credit is contingent on keeping an account current. Credit terms are subject to change without prior notice.
- In compliance with state laws, Play Visions, Inc. will require a resale or tax exemption certificate on file prior to shipment. Please note: we will not accept a seller's permit, tax registration certificate, sales/use tax permit, etc., in lieu of the signed resale or tax exempt certificate.
- Orders for immediate delivery may not be cancelled.
- Orders for later delivery must be cancelled in writing and received by Play Visions 15 days prior to the scheduled ship date. Orders shipped prior to notification of cancellation are the responsibility of the customer.

PAYMENT

- Terms are Net 30 days for credit approved accounts. Otherwise, Visa, Mastercard, American Express or Discover cards are welcome.
- A late charge of 1.5% per month/18% per annum (or less if restricted by law) will be charged to all past due invoices and balances.
- If an account is beyond terms, any new orders received by Play Visions, Inc. will not be accepted until the account is made current. All accounts beyond terms will be placed on a hold status until they are made current.
- NSF checks are subject to a \$25.00 service charge.
- No authorization for return can be given for past-due accounts.

- No deductions are allowed on past-due accounts.

FREIGHT TERMS

- Play Visions will use its own contract carrier. If a different carrier is requested, the customer will be billed all freight charges incurred.

PRICING

- Prices subject to change without notice.
- Prices in effect at time of shipment shall apply.

BACK ORDERS

- Back orders will be shipped at the same terms as the original order.
- Back orders under \$100 may be cancelled.
- Unless otherwise requested, back orders will be cancelled after 90 days.

CUSTOMER SERVICE

- Returns for defectives or errors must be authorized in advance.
- A 25% restocking fee is applied to all non-defective returns, unauthorized shipments and shipment refusals.
- **Claims for shortages must be reported within 14 days. Claims for defectives must be reported within 90 days after receipt of goods.**
- All sales are final.

Play Visions product is not to be Re-Sold on Amazon.com.



NOTICE: Play Visions owns and licenses numerous patents with many additional patents pending in the U.S. and Internationally (including China). We take our intellectual property very seriously and will pursue any infringing products in the market.

Existing Patents:

6,773,328	6,758,769	6,743,072	6,644,819	6,575,585	6,264,574	5,362,067	6,672,932	6,789,911
6,685,531	6,634,918	6,540,577	6,533,638	6,406,302	6,398,617	6,325,690	6,227,929	6,220,917
D432,191	6,645,101	6,533,637	D158,518					